

October 28, 2024

### Save the Date! Brink's U.S. & Canada Q3 Town Hall - (11/14)

Please join Danny Castillo and senior leaders for the Q3 2024 Town Hall. The team will share an overview of business performance, customer wins, success stories, Operations updates and more. There will also be time for Q&A at the end of the meeting.

Please plan to join us **Nov. 14** and watch your email for the invite.



## Values Spotlight: We Protect

Our new values are designed to unite Brink's team members across the organization and enhance our global workplace culture. Over the next few weeks, we will be collecting videos from our team members about how they embody Brink's Better Together values daily.

**This week we are spotlighting "We Protect"** and had a chance to hear from our team on what this means to them!

*"We prioritize the safety of our team members through a number of ways. For example, we have a template that indicates what mandatory items Messengers are required to have for their daily routes,"* said **Egal Pena, Region 1 Training Manager.**



### We Protect

*"We make sure our team is secure and that our customers assets are protected. Securing data is not just about security, but about integrity and the relationship we have with our customers. We are constantly following evolving threats and adapting as needed to make sure we meet the organizations unique needs,"* said **Samyuktha Anand, Security Operations Analyst.**



## Open Enrollment Begins Today!

**Open Enrollment is Oct. 28 - Nov. 15.**

You must submit your elections in Workday to receive benefits in 2025.

Check out our **2025 Benefits Guide** by scanning the QR code or using the link in the Quick Links section below.

Also, be sure to get your annual physical and download the Sydney Health app by Dec. 31 to avoid a surcharge on what you pay for medical coverage in 2025.

**Scan to learn more:**



See the attached Digital Postcard for more details!

See the full videos in the Quick Links section below!



We Drive  
*Customer Success*

We Strive for  
*Excellence*

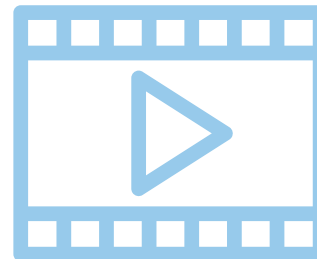
We Work  
*Together*

We  
*Protect*

We Do  
*What's Right*

## What Do Our New Values Mean to YOU?

- We Drive Customer Success
- We Strive For Excellence
- We Protect
- We Work Together
- We Do What's Right



**Please send a short video to us by Friday, Nov. 1, sharing what “We Work Together” means to you** for a chance to be featured in upcoming communications. We will be gathering videos on each one of our values, each week. See the attached instructions for submitting videos. Thanks in advance for your participation!

## Open Enrollment: Special Event – Q&A Sessions with Brink’s Leaders & Benefits Providers

Open Enrollment begins today and to provide you with additional information and resources to make the right decisions, the **Global Total Rewards team** will host two Q&A sessions.

Please review the **Open Enrollment presentation** on [www.brinksbenefits.com](http://www.brinksbenefits.com) which provides you with an overview of what’s changing in 2025 as well as a summary of our benefit plans.

These one-hour Q&A sessions are designed to answer any remaining questions you may have regarding open enrollment and/or our benefit plans. In addition, representatives from Anthem, Optum Rx, and Alliant will attend to answer any questions related to healthcare providers and options.

**Session 1: Oct. 29, 12 p.m. CT, 1 p.m. ET**

**Session 2: Nov. 7, 2 p.m. CT, 3 p.m. ET**

Please check your email for the Teams meeting invites and select the session that works best for you.





# News You Can Use

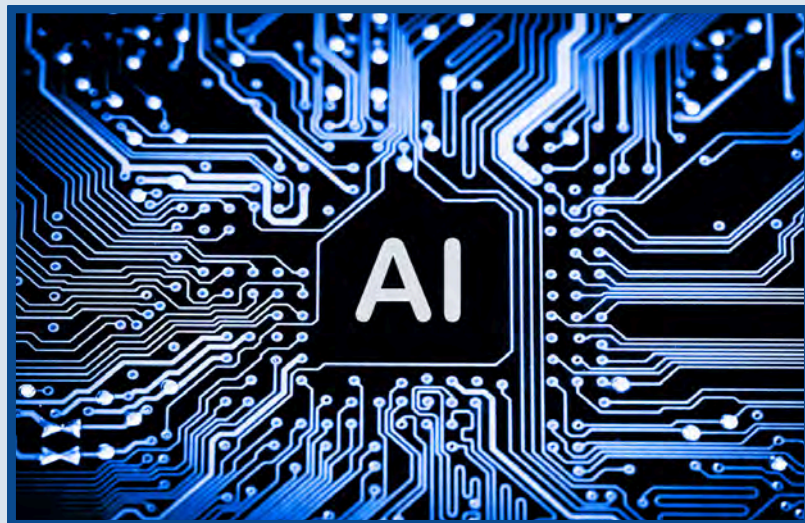
## Join Us! Cybersecurity Special Event: Building Responsible AI (10/30)

The Brink's **Global Information Security team** is hosting a special event this month to raise cybersecurity awareness.

Please watch your email for a Microsoft Teams invite that will be shared prior to the virtual event.

Mark your calendar and plan to join us for **"Building Responsible AI" on Oct. 30 at 8 a.m. CST.**

Our experts will discuss data privacy and artificial intelligence in today's world and at Brink's.



**Please see attached for more information!**

## November Calendar of Events

Check out the attached November Events Calendar, and stay tuned to the One Brink's Dashboard and mobile app for more information all month long.

The calendar is updated with the programs and events we have confirmed at publishing time.

***Take a look and plan your month!***



# Get the Inside Scoop

## Diwali Begins Tomorrow

Often referred to as the Festival of Lights, Diwali **embodies the themes of joy, prosperity, and happiness.**

The 2024 Diwali celebration **starts with Dhanteras on Oct. 29 and ends with Bhai Dooj on Nov. 3.**

It symbolizes victory of light over darkness, good over evil, and knowledge over ignorance.

Diwali is also marked with fireworks, decoration, and food. The festival is an annual homecoming and bonding period not only for families, but also for communities, particularly those in urban areas, which will organize activities, events, and gatherings.

Many towns organize community parades and fairs with music and dance performances in parks.

Diwali **coveys the message of friendship and togetherness.** Light is the depiction of hope, success, knowledge and fortune.

## Safety Matters: Halloween Tips

Halloween is a time of fun, but provides special traffic and pedestrian **hazards for drivers.**

Halloween can be extremely dangerous for crews, too - criminals and citizens may both wear costumes and it is not obvious which is which.

**Watch for trick or treaters and drive slowly.** Respect intersections, crosswalks, and following distances - remain alert and aware during this critical period.

Criminals in disguise blend in and may use the opportunity to initiate an attack without drawing attention to themselves.

**Talk to your customers - find out if they will wear costumes** and ask them to please remove any costume masks when you arrive, for everyone's safety.

## Election Reminder: Remember to Vote!



Your vote matters! You can vote early right now in your state.

Visit **vote.gov** to learn more and find everything you need to vote.

You can check your registration status, set election reminders, and more!



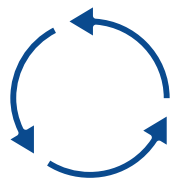


# Brink's Goes Pink!

In honor of Breast Cancer Awareness Month, Brink's **Women's Resource Network (WRN)** hosted Anya Kerkman, MPT, DPT, CLT-LAN, a seasoned Physical Therapist and Certified Lymphedema Therapist with more than 24 years of experience.

**Please see the recording in the Quick Links section below in case you missed it.**

Thanks for your support!



## Stay In The Loop

### Thinking Resilience – The Playbook

The Branch Business Resilience Playbook **provides guidance and tools** to manage disruptive events, execute recovery strategies, and minimize customer impact.

#### ***A few facts to know about the Brink's U.S. Branch Business Resilience Playbook:***

- It is **updated annually**, usually in September
- The **electronic version** can be accessed using the SharePoint link below
- A hard copy of the Playbook **must always be kept in the branch** for internal & external audit purposes, and to ensure it is easily accessible when needed

#### ***Refer to your Playbook for the most current information on:***

- Contact information for internal support teams
- Third Party contact information
- Updated forms for manual workarounds
- Guidance on preparing for, responding to and recovering from an event