

## ETHICS & COMPLIANCE

### Save the Date – E&C Week (9/23 – 9/27)

Ethics and Compliance Week is **September 23-27** and our theme this year is **“We Do What’s Right.”** The week will include daily communications, events, games and prizes.

**Watch for more information coming soon!**



## mobile app



Let's congratulate Miami Cash Logistics Processor **Yunielys Gonzalez-Garcia** who has become our New Miami CVS Champion!

Visit the the One Brink's app to see more team recognition stories and be sure to post on the social wall to help recognize and celebrate your team members!

If you have any questions or need help signing in, please contact [one.brinks@brinksinc.com](mailto:one.brinks@brinksinc.com)

## Leading the Way with Virtual Reality Training

*Brink's is the first organization that provides cash and valuables management, digital retail solutions and ATM managed services to offer virtual reality training for team members.*

*Virtual reality is a simulated experience that employs 3D near-eye displays to immerse the user in its content.*

*“Our focus for virtual reality learning is currently on 5S Lean in the field – welcoming each learner to the reality training, enabling them to gather basic understanding of the Lean 5S process and what it looks like within their environment,” said Kim Watts, U.S. Director Operational Training.*

Below are a few highlights since launching and implementing virtual reality – **see how our team is leading the way!**

- **2021:** The virtual reality training program launched with a focus to help **reduce errors and losses with ATMs.**
- **2022: Virtual reality lessons** for servicing Brink's Complete Safes were launched for CIT Messengers.
- **2023:** Courses were deployed through VR goggles for **CVS Tellers** on **Brink's Complete** processing.
- **2024:** Released the learning lessons for 5S Lean for **CIT, CVS, Vault and Coin through VR.**

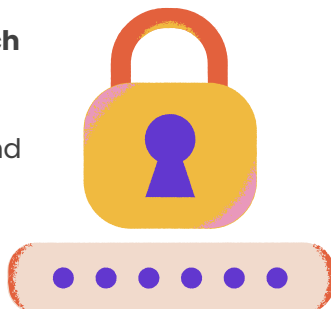




# News You Can Use

## Preventing Credential Theft

Credential theft **steals personal information such as usernames, passwords and financial information** in order to gain access to an online account or system. It is a form of identity theft and can involve the use of malicious software or phishing techniques.



### Common Causes of Credential Theft

- Malicious programs like malware can infect users' devices and steal credentials.
- Phishing attacks often abuse trust in popular brands to trick victims into giving up their credentials.
- Attackers take advantage of poor password security practices to gain access to systems, applications and data.

### What You Can Do To Prevent Credential Theft

- **Enable Multifactor Authentication (MFA)** which requires a user to present two or more pieces of evidence to verify and authenticate their identity before they are granted the access they are requesting.
- **Complete Brink's Security Awareness Training.** By completing training, you will be able recognize phishing attacks and social engineering schemes.
- **Create a strong passphrase/password** that is more difficult for attackers to crack. These passwords should be rotated regularly and should not be shared between co-workers. Additionally, you should avoid reusing the same password across multiple sites or services.

## Welcome, September!

As summer winds down, it's time to look forward to autumn activities! **Check out the attached September Events Calendar**, and stay tuned to the One Brink's Dashboard and mobile app for more information all month long.

The calendar is updated with the programs and events we have confirmed at publishing time.  
Take a look and don't miss out!

## A Closer Look



*Customer Focus:*



**Maverik** is a convenience store that fuels adventures in more than **350 locations** across 11 western states, making it the **largest independent fuel marketer** in the Intermountain West.

They are known for their **premium BonFire™ food** and values on fuel, drinks and snacks.

Maverik started when a young man from Wyoming decided to open a business in his home town. **In 1928, 20-year-old Reuel Call** opened a two-pump gas station in Afton, Wyoming with money he earned from renting roller skates. The business soon grew, and he started providing fuel to surrounding towns and ranches.

We are excited to provide top quality service to Maverik, a **valued Brink's customer.**



## Safety Matters: Buckle Up for Safety



When not wearing a seatbelt, you are **15 times more likely** to be injured in a crash than someone that is wearing a seatbelt.

Wearing your seatbelt is a Brink's requirement and a condition of employment.

**Wearing a seat belt is the most effective way to prevent serious injury in a crash.**

Just as important as the act of fastening a seatbelt, is making sure that it is worn properly.

A seat belt is most effective when it is worn with lap and shoulder belts in the correct places—across your chest and away from your neck, and the lap belt should be secured tightly over your upper thighs/hips.

**Just one click and you go home safely every day, please buckle up!**



# Stay In the Loop

## Put Your Mental Health First in September

September is **Suicide Prevention Awareness Month**. Although mental health is important to address year-round, this month provides a dedicated time for people, organizations, and communities to join their voices and share that there is help and healing available.

**Your Employee Assistance Program (EAP)** offers a wide range of support and resources, available at no extra cost, including:

- Phone support at any time of any day.
- Free confidential counseling: in-person or online.
- Information on the signs, symptoms, and risk factors for suicide.
- Guidance for helping a loved one who is struggling.

Our EAP also includes access to a set of digital tools you can use to help improve your emotional well-being.

***Please see the attached flyer to learn more.***



## National Payroll Week (9/2 - 9/6)

Founded in 1996 by PayrollOrg, National Payroll Week highlights the achievements and partnerships between America's employees, payroll professionals, and various government programs and agencies. This week **honors America's workers and the payroll professionals** who ensure paychecks are accurate and on-time for millions of employees.

**A big thank you to the Brink's Payroll team for their hard work and dedication!**