



## Preventing Harassment & Discrimination Course in Workday Email Notifications

Our Anti-Harassment & Discrimination Training is updated annually to meet all regulatory requirements. With this year's update, several city/state-specific courses are now shorter or combined. For everyone outside of California, Chicago and Connecticut, you are required to complete the **HR100 – Preventing Harassment and Discrimination course**.

Last week, you may have received a notification that the course was overdue but in fact, the course is **due by Dec. 31, 2024**, if you have not already completed. **You will receive a weekly notification until the course is completed in Workday.**



## one BRINKS mobile app



Please join us in celebrating **Kenneth Leonard**, Tampa Vault Processor, for 25 years with Brink's!

We thank him for his hard work and loyalty throughout the years, and wish him continuous success!

**See more pictures on the One Brink's App!** If you need help with your login, please contact [one.brinks@brinksinc.com](mailto:one.brinks@brinksinc.com).

## Kaizen Event Solves Brooklyn CVS Issue *Team Designs Solution to Address Misrouted Bags*

**Kaizen events** are powerful ways to improve the business through collaboration, ideation and implementation. The **Brooklyn CVS team** applied these principles in a recent three-day Kaizen event. The objective was to identify causes and solve the issue of misrouted bags arriving in Brooklyn CVS. A misrouted bag is a deposit that arrives in a CVS room that cannot be processed.

On average, it takes 20 minutes to rework a misrouted bag. The team documented the current state Value Stream Map (VSM), identified Kaizen bursts (pain points), and conducted a Root Cause Analysis via A3, then implemented specific countermeasures and determined the future state VSM.

### **Check out the results from the Kaizen event:**

- **70%** Reduction in Monthly Misroutes
- **24%** Bundles Per Work Hour (BPWH) Improvement
- **68%** Reduction in Deposit Timeliness Errors



*The team identifies the Kaizen bursts (pain points) on the current state Value Stream Map.*



# Get the Inside Scoop

## Safety Matters: First Aid Basics

### Providing Assistance to Injured Co-Workers

First aid is the **immediate assistance provided to any person suffering from an illness or injury** with care provided to preserve life and prevent the condition from worsening. First Aid care is performed until the individual can receive qualified care from emergency response teams and/or until they can be transported to a hospital.

#### For Cuts, Lacerations & Burns:

1. Rinse the wound with cool, clean water.
2. Gently remove dirt or debris. Carefully use sterile tweezers to remove objects in the wound, usually grit, gravel, or puncture type debris.

**For cuts or lacerations**, apply direct pressure to the wound. Use gauze, or a clean cloth, and if the wound bleeds through—don't remove it! Apply a second layer and secure it in place with wound tape or adhesive. For deeper wounds, or if muscle, tendon or bone is exposed—Call 911 or get them to the hospital as quickly as possible for treatment.

**For burns**, protect the wounded area from anything falling, scraping or touching the damaged area. Cover the area with a cool, moist bandage or a clean cloth. For more serious burns, including those that have raised blisters, discolored skin, or burns over larger areas of the body—Call 911 or get them to the hospital as quickly as possible for treatment.



## A Closer Look



### Customer Focus:



The **PNC Financial Services Group, Inc.** is an American bank holding company and financial services corporation based in Pittsburgh, Pennsylvania.

Its banking subsidiary, PNC Bank, operates in **27 states** and the District of Columbia, with **2,629 branches** and **9,523 ATMs**.

PNC Bank is on the list of largest banks in the United States by assets and is one of the largest banks by number of branches, deposits, and number of ATMs.

Let's continue to provide great service to PNC, a **loyal Brink's customer**.

## Brink's U.S. & Canada Q2 Town Hall

Please join **Danny Castillo** and senior leaders for the **Q2 2024 Town Hall**. The team will share an overview of business performance, customer wins, success stories, Operations updates and more. There will also be time for Q&A at the end of the meeting.

**Please plan to join us August 15 and check your email for the invite.**



# What is National Dollar Day, Aug. 8?



National Dollar Day on August 8 commemorates the day Congress established the U.S. monetary system in 1786.

Interestingly, the dollar bill in our pockets today hasn't been changed for more than 50 years. While the \$5, \$10, \$20, and \$50 earned redesigns in recent years, the single remains unchanged.

*There are several engaging ways to participate in National Dollar Day:*

- Consider spending a dollar on something meaningful. Alternatively, use the day as motivation to start a savings plan, beginning with just one dollar.
- This can be an excellent opportunity to talk to your kids about the history and significance behind the dollar bill.
- Shop with your dollars at one of many Brink's valued customers in the U.S.



## News You Can Use

### August is National Wellness Month

*Take Steps Towards a Healthier Lifestyle*

Celebrate National Wellness Month during the entire month of August by **prioritizing self-care, reducing stress, and creating healthier habits to feel like your best self.**

Busy schedules can lead to neglecting self-care practices, resulting in stress and burnout. Wellness Month serves as a reminder to pause and engage in health-promoting activities.

The goal is to make time for all aspects of health, including mental, physical, social, and emotional.

**Below are a few quick & simple wellness tips:**

- Increase your water intake
- Add more fruits and veggies to your meals
- Monitor your sleep and make adjustments for better sleep habits
- Join a yoga, walking, or aerobics class
- Meditate or journal
- Spend quality time with friends and family



### Second-Quarter 2024 Earnings Release

Brink's will host a conference call on **Wednesday, August 7, at 9:00 a.m. (ET)** to review second-quarter 2024 financial results, which will be released earlier that day.

A **webcast replay** will also be available on the Brink's website in the Investor Relations / Events section on Wednesday.

Please visit the Brink's company website at the link below for more details.