

Let's congratulate Tampa CVS Cash Logistics Processor **Lexia Perez** who has become our **First Tampa CVS Champion!**

Visit the the **One Brink's app** to see more team recognition stories and be sure to post on the social wall to help recognize and celebrate your team members!



Women's Resource Network: Spotlight with Samantha Rutty



"For me, it's about constantly working on my own leadership and being a better role model for others; recognizing unconscious bias and challenging how we can be better in the workplace..."

Samantha Rutty, Senior Vice President, Chief Financial Officer, recently sat down with our **Women's Resource Network** and shared her leadership experience.

For the full interview, **listen to the recording below** in the Quick Links section.



Today is Women's Equality Day

Women's Equality Day is celebrated in the United States on **August 26** to commemorate the 1920 adoption of the Nineteenth Amendment (Amendment XIX) to the United States Constitution, which prohibits the states and the federal government from denying the right to vote to citizens of the United States on the basis of gender.

It was first celebrated in 1971, designated by Congress in 1973, and is proclaimed each year by the United States President.

It is important to recognize the progress that has been made in achieving gender equality while also advocating for further change. This significant day provides an opportunity to **celebrate women's accomplishments and continue raising awareness about the importance of gender equality.**

Here are a few ways to recognize Women's Equality Day:

- **Support women-owned businesses**
- **Sign up to volunteer for women's organizations**
- **Buy and read books written by women**
- **Make sure you are registered to vote**





News You Can Use

What is Multifactor Authentication (MFA)?



When you sign into your online accounts a process called "authentication" happens, **you're proving to the service that you are who you say you are.** A factor in authentication is a way of confirming your identity when you try to sign in. For example, a password is one kind of factor.

The three most common kinds of factors are:

- **Something you know** - a password, or a memorized PIN
- **Something you have** - a smartphone, or a secure USB key
- **Something you are** - a fingerprint, or facial recognition

Compromised passwords are one of the most common ways that hackers get to your data, identity, and money. Using Microsoft Multifactor Authentication is one of the easiest ways to make it harder for them.

Multifactor authentication is a layered approach to securing data and applications where the system requires a user to present a combination of two or more credentials to verify a user's identity for login.

MFA increases security because even if one credential becomes compromised, unauthorized users will be unable to meet the second authentication requirement. This prevents access to the targeted computing device, network, or database.

Download the Microsoft Authenticator app to sign in to all your online accounts conveniently and safely with multifactor authentication.



Field Hourly Employees Receive New Usernames and MFA Login

The Global IT team is working to move all field hourly team members to a new "brinks.com" username and multi-factor authentication (MFA) to use apps such as Workday.

Just last week, more than 500 employees in Region 1 were moved to the new Entra ID / Azure platform. Branch Managers received information, training and communications to help team members switch to their new logins.

Over the next month or so, all Operations regions will be moved to Entra ID. **Look for the posters at your branch to find out more.**

The Importance of BPWH & SPWH



Kirill Bryzgov,
Miami General Manager

In Operations, two important measures of performance are **BPWH (Bundles Per Work Hour)** and **SPWH (Stops Per Work Hour)**. "BPWH measures the number of bundles handled by an employee in one hour." **Kirill Bryzgov**, Miami General Manager, explained. "This metric helps us **gauge the efficiency** of our staff in managing and processing cash notes. A higher BPWH indicates improved productivity and effective use of time."

"**SPWH (Stops Per Work Hour)** tracks the number of stops made by our teams within an hour. This metric **reflects the operational efficiency** of our routes and logistics. By monitoring SPWH, we can assess how effectively our teams are completing their delivery routes and **identify areas for optimization.**"

He added, "Measuring BPWH and SPWH is **crucial for maintaining high performance standards, improving workflow, and ensuring that we deliver exceptional service efficiently.** By continually tracking these metrics, we can make data-driven decisions to enhance our operations and **better serve our clients.**"

A Closer Look



Customer Focus:

CAVA

Cava is a **Mediterranean fast casual restaurant** chain with locations across the United States. Cava is owned by the publicly traded Cava Group, which purchased Zoës Kitchen in August 2018.

The combined company is the largest restaurant operator in the Mediterranean category in the U.S. restaurant industry.

Cava also produces a line of Mediterranean dips, spreads, and dressings that are sold in grocery stores.

There are **337 locations** in the United States as of June 2024.

We are excited to provide top quality service to Cava, a **valued Brink's customer**.



Stay In the Loop



The Wonders of Walking for Wellness

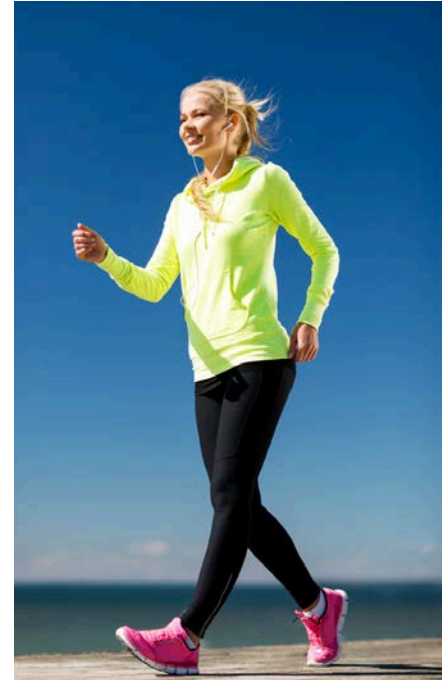
Get some steps in for National Wellness Month! Walking does more than help us get from one place to another. It also helps keep us healthy – physically and mentally.

Getting Started

When you're first starting out, it helps to break your walks into smaller ones. Shorter walks are also a good way to fit exercise into a busy schedule. Aim for 150 minutes of exercise a week. Start with 10–15 minutes once or twice a day, then slowly increase your time and distance.

Staying Motivated

The beauty of walking is that there are so many ways and places you can do it. You can follow the same routine very day or mix it up.



To keep boredom at bay:

- Chat on the phone
- Listen to a podcast or audiobook
- Meet up with a friend
- Savor the silence
- Vary your pace, from medium to brisk

For extra motivation or guidance, try the Walk Your Way to Wellness Action Plan on our the Sydney Health mobile app or anthem.com.

See the attached flyer to learn more!





Get the Inside Scoop

Thinking Resilience: Can the Loss of IT Resources Affect my Branch's Continuity of Operations?

The capability of a branch to keep its business going when there is a loss of IT resources can be determined based on the answers to the following:

- Do I know **who to contact** if IT systems are inaccessible?
- Do I know which **network provider(s)** service my branch?
- Do I have a **strategy** to continue services in the event we lose IT Systems? (manual workarounds, local apps on laptops, hotspots etc.)
- Do I have the **needed resources on-hand** to utilize our strategy? (manual forms, local printer, USB cables, etc.)
- **Is the staff trained** in the execution of manual workarounds/strategies?
- Have we had to execute our **manual workarounds** and/or strategies within the last year?



Be prepared and make sure your branch can answer these questions.



Have a Safe & Happy Labor Day

Thank you for your hard work, dedication and commitment to Brink's and to serving our customers every day.

The next One Brink's Dashboard newsletter will be **published on Tuesday, September 3**, due to Labor Day Monday, September 2.