

Preventing Harassment & Discrimination Course in Workday Email Notifications

Our Anti-Harassment & Discrimination Training is updated annually to meet all regulatory requirements. With this year's update, several city/state-specific courses are now shorter or combined. For everyone outside of California, Chicago and Connecticut, you are required to complete the **HR100 – Preventing Harassment and Discrimination course**.

You may have received a notification that the course was overdue but in fact, the course is **due by December 31, 2024**, if you have not already completed. **You will receive a weekly notification until the course is completed in Workday.**



mobile app



Emily Thompson

Our August Branch Manager Spotlight is **Emily Thompson, Memphis Branch Manager**, who has been with Brink's for two years.

"Overall, the most rewarding part of my role is a combination of leading a dynamic team, solving complex challenges, ensuring customer satisfaction, and experiencing personal and professional growth in a impactful industry."

Read Emily's full story on the One Brink's App!

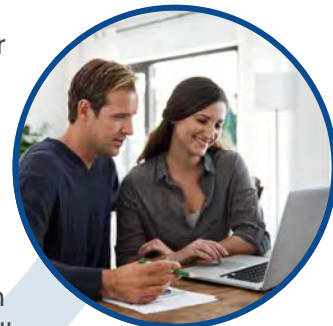
Hourly Field Teams Receive New Username & Access Login to Workday *Teams Will Also Setup Multi-Factor Authentication (MFA)*

Beginning this month, field hourly employees will access/sign-on to Workday using the **Microsoft Azure** platform, and the current Okta option will be discontinued. The change to Azure provides every employee with a "brinks.com" username and access to setup their network password and multi-factor authentication (MFA).

Our enterprise license for Microsoft Office365 now includes the Azure sign-on platform and this allows us to cancel the Okta option. One Region at a time will move to the new Azure platform over the next two months. Branch Managers will receive a file with their team's usernames and instructions on how employees can set up their network access on a personal mobile device or home computer.

Additional Benefits of Azure Include:

- **Better user experience.** Microsoft Azure offers a better and more secure user experience for employees who do not have Brink's email accounts with easy-to-use multi-factor authentication (MFA) via the Microsoft Authenticator application.
- **Better support.** The IT Help Desk is familiar with Microsoft Azure because office-based employees were moved to the new platform earlier this year. With all employees using one authentication platform, it will be easier for the IT Help Desk to resolve inquiries.
- **Single Username and Password.** Microsoft Azure gives Brink's the future capability to have one username and password for all applications. This means employees would be able to sign-on to applications such as Kronos and One Brink's using the same username and password as Workday.



More information and a training webinar on the Azure changeover is **coming soon** for branch leaders.



Get the Inside Scoop

See Our 2024 Q2 Earnings Recap

Brink's Announces Strong Second-Quarter Results

"Our strong second-quarter was highlighted by continued progress on our strategic objectives to grow AMS and DRS revenue, expand profit margins, and return excess cash to shareholders - I am confident we remain on the right strategic path and am encouraged by the pace in which we are transforming our business for future success," said **Mark Eubanks, president and CEO.**



Mark Eubanks

Highlights:

- Record Second-Quarter revenue with growth of 3%
- Organic revenue growth of 14%, including accelerating AMS/DRS organic growth of 26%
- GAAP net income up 44% to \$46M and adjusted EBITDA up 16% to \$226M
- GAAP EPS up 51% to \$1.03 and non-GAAP EPS up 31% to \$1.67
- Repurchased over 722k shares year-to-date at average price of \$91.02 per share

See the attached announcement and listen to the webcast replay below to learn more.

Join Us Thursday - Brink's U.S. & Canada Q2 Town Hall

Please join **Danny Castillo** and senior leaders for the **Q2 2024 Town Hall**. The team will share an overview of business performance, customer wins, success stories, Operations updates and more. There will also be time for Q&A at the end of the meeting.

Please join us Thursday, August 15 at 2:00 p.m. CT.

A Closer Look



Customer Focus:



Truist Financial Corporation is an American bank holding company headquartered in Charlotte, North Carolina. The company was formed in December 2019 as the result of the merger of BB&T (Branch Banking and Trust Company) and SunTrust Banks.

Truist offers consumer and commercial banking, securities brokerage, asset management, mortgage, and insurance products and services.

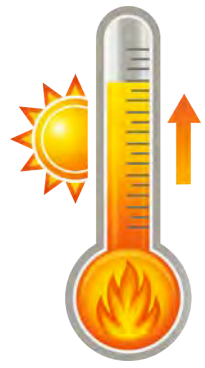
It is on the list of largest banks in the United States by assets; as of August 2023, it is the **9th largest bank with \$514 billion in assets.**

Let's continue to provide great service to Truist, **a loyal Brink's customer.**





News You Can Use



Safety Matters: August is Heating Up

Learn Tips for Staying Safe During Extreme Heat

With August being one of the hottest months of the year, we have a few reminders to beat the heat.

When temperatures are high, make sure to:

- **Get Plenty to Drink** - Sweating removes salt and minerals from the body. When it is hot, drink more water, juice and sports drinks. Avoid drinks with caffeine (tea, coffee, and soda). Be sure to eat regularly.
- **Wear Light Clothing and Sunscreen** - Choose lightweight, light-colored, loose-fitting clothing. In the hot sun, a hat will keep the head cool. If you will be in direct sun, use a sunscreen with a sun protection factor (SPF) of 15 or higher. Reapply every two hours while in the sun.
- **Schedule Outdoor Activities Carefully** - Try to be less active during the hottest part of the day, the late afternoon. If you must be out in the heat, plan your activities so that you are outdoors either before noon or in the evening. While outdoors, rest often in a shady area. Never leave kids or pets out in the heat.
- **Pace Yourself** - If you are not used to working or exercising in hot weather, start slowly and pick up the pace gradually. Take frequent, regularly scheduled breaks. If activity in the heat makes your heart pound or leaves you gasping for breath, stop activity, get into a cool or shady area, and rest especially if you become lightheaded, confused, weak or feel faint.

Watch for warning signs of heat illness and be safe!

Win Prizes - New One Brink's App Contest!

See our previous winners below!



Jack Rozilio, Balance Processor



Mary Lupton, Account Services Lead

Show your support and engage with the One Brink's App and you could win a prize! **Our quarterly contest to find the Most Engaged User of the One Brink's App officially begins now.**

To enter and win, simply engage with posts, add comments and likes to as many posts you want or share stories.

From August to October, we will look for those who are engaging the most with the app and name a winner.

Criteria to win includes quantity and quality of your engagement on posts on the app. The winner will be sent a **"One Brink's Swag Box"** containing great Brink's branded items.

Brink's Benefits



August is National Wellness Month: Connect with co-workers and take time do something healthy and fun together!

Join a **Peer to Peer challenge** today on the **Sydney Health Mobile app**. Challenges include getting active, increasing your water intake, reading books, and much more!

Open the Sydney Health app and at the bottom of your mobile screen, tap Menu, select Access Care and then My Health Dashboard, scroll down and select Challenges.

See the video below in the Quick Links section for a quick demo!

Also please see the **attached flyer** for instructions to download the app.

Stay In the Loop



Learn How to Keep Your Sensitive Information Safe

Personal Identifiable Information (PII) is defined as information that can be used to uniquely identify an individual. PII can be classified as sensitive or non-sensitive. Sensitive PII includes **social security numbers, bank account information, passwords, and biometric data**. If stolen or accessed without authorization, it can result in serious financial crimes and identity theft.



How is PII used in Identity Theft?

Identity thieves often use stolen PII such as SSNs, bank account details, and driver's license numbers to open accounts in their victim's name or take loans. They can even obtain credit cards and transfer funds from those accounts. Once identity thieves obtain someone's personal information, they may use it to commit a variety of illegal activities, including fraud, forgery, and tax evasion.

Here are several things you can do to help ensure your information stays private:

- **Use a VPN** to encrypt your internet connection and maintain privacy even on public networks. Using a public network without a VPN increases your cybersecurity risk because other users on the network may be able to spy on your browsing and activity.
- **Keep an eye on your credit reports.** Hackers frequently obtain Social Security numbers (SSNs) when the company that holds the data experiences a hack or security breach.
- **Enable two-factor authentication** when available to increase security. This usually requires an additional step to verify your identity before gaining access to your account.