



Earn Cash with Employee Referrals for Messengers

The Brink's **employee referral program** for Messengers in Operations is back. Team members who refer individuals for **Messenger roles** are eligible for payments of **\$500 or \$1,000** after their referral successfully completes 90 days of service with Brink's.

Please see the attached flyer for more information on the employee referral program for new Messengers.

Let's find **great people** to join our team!



Introducing Our New Global D&I Training Program



We are excited to announce the launch of our **new Global D&I Training program**. Team members are required to complete the program to help ensure our workplace culture is **aligned, consistent and inclusive**.

This year, we will deploy **Module 1: D&I Education and Blind Spots** for all employees. We are hosting multiple virtual sessions throughout the year as an opportunity for dialogue on the topics presented.

We encourage you to attend one of the sessions, **please check your email for more information**.

Run the Business Better

Abilene Branch Makes Excellent Strides in Operational Excellence

Continuous improvement is a top priority for the Brink's Abilene branch. **Cathy Poe, Abilene Branch Manager**, and her team have been successful in their Lean implementation and sustainment, showing the importance of focus, engagement and discipline.

"Abilene was able to sustain successful results due to training, active listening, frequent communication and a solid drive in each one of our team members," said Poe.



Cathy Poe,
Abilene Branch Manager

Team Results: Over 12 Months of Sustainment

- 0 Losses
- 0% Turnover
- Service Quality above 99%



Implemented
Employee
Celebration Wall



Organized ATM
Storage Area



Established Floor
Markings in Garage

Implement these best practices at your branch today!

Stay In the Loop



Stay Safe in the Heat

Learn the Warning Signs of Heat Stress

With summer fully upon us, it's time for a refresher on the best ways to beat the heat. It can be difficult to recognize heat stress so it's important to spot potential symptoms. As the temperature rises, so does the risk associated with not properly preparing or taking care of yourself.



Warning Signs of Heat Illness:

When you start feeling unwell when exposed to the heat, you may be feeling the early stages of heat illness. When you start experiencing headaches, dry mouth, or nausea, you should immediately stand in a shaded or air conditioned area, and take sips of cool water.

If the symptoms don't resolve quickly, or if you start feeling some of the following symptoms below, you may be approaching dangerous heat stress levels:

- Increased heart and respiration rates
- Throbbing headache, nausea and/or vomiting
- Weakness, feeling faint, or dizziness
- Muscle cramps
- Heat rash, in the form of small bumps or red spots

Warning Signs of Heat Stroke:

Heat stroke is an extreme medical emergency requiring immediate medical attention. If you or a co-worker are experiencing confusion, fainting, loss of consciousness or seizures - call an ambulance immediately and do not wait.

Heat stroke can result in a serious medical condition if not treated properly. Cool the individual with a cold compress on the head, neck and face, and stay with them until help arrives.

Please be safe and watch out for each other during extreme heat. Take precautions and stay hydrated!

one
BRINKS
mobile app



The One Brink's mobile app is temporarily unavailable for app maintenance. It will be back up and running in the next few days.

In the meantime - please use the desktop version. Type www.onebrinks.com into your search bar then login with the same username and password for the app.

If you need assistance please contact one.brinks@brinksinc.com.

Thanks for understanding!





News You Can Use

Cyber Hacks: Learn More about Business Email Compromise (BEC) Scams

Scammers **research their targets** and **figure out how to fake their identity**. Sometimes they create fake websites or even register companies with the same name as yours in a different country. Once they have access, scammers monitor emails to find out who might send or receive money. They also look at conversation patterns and invoices.

The scammer tries to gain the target's trust and then asks for money, gift cards, or information. During an email conversation, the scammer impersonates one of the parties by **spoofing the email domain**. The email address might be off by a letter, or it might be the correct email address "via" a different domain.



Cyber Safety Tips:

- **Multi-Factor Authentication (MFA):** Brink's utilizes Microsoft Authenticator for MFA, and it provides an additional layer of security for digital privacy.
- **Report Phishing:** Report suspicious emails using the Report Phishing button in Microsoft Outlook.
- **Password Phrase & Reuse:** Always use a complex password and avoid password reuse across your personal or work accounts.
- **Password Sharing:** Avoid writing down your password.
- **Actively monitor failed authentications:** When monitoring login activity in your accounts, look for any type of discernable patterns in these failed authentications and track them over time.

Thank you for following our safety tips to keep our data safe and protected.



Get the Inside Scoop

Prioritizing Minority Mental Health

July is National Minority Mental Health Awareness Month. This annual observance raises awareness about the unique challenges that affect the mental health of racial and ethnic minority and American Indian/Alaska Native (AI/AN) populations.

The 2024 theme is **Be the Source for Better Health: Improving Health Outcomes Through Our Cultures, Communities, and Connections.**

This theme calls on each of us to better understand how the unique environments, cultures, histories, and circumstances of racial and ethnic minority and AI/AN populations impact their mental health.



Mental health includes our emotional, psychological, and social well-being. It affects how we think, feel, and act, and helps determine how we handle stress, relate to others, and make choices.

Racial and ethnic minority and AI/AN populations experience numerous mental health disparities including higher rates of attempted suicide in adolescents and lower treatment rates for mental disorders like depression in adults.

Your Employee Assistance Program is here for you. Get the help you need anytime 24/7. Go to anthem.com/eap and log in. (Company code: Brinks)

July is Heating Up! See Our Events Calendar

Check out the attached updated July Events Calendar, and stay tuned to the One Brink's Dashboard and mobile app for more information **all month long.**

The calendar is updated with the programs and events we have confirmed at publishing time.

Take a look and don't miss a thing!

A Closer Look



Each week, we will focus on **Growth & Customer Loyalty,** and feature one of our **valued customers.**

Customer Focus:

Walgreens

Walgreens is one of the nation's largest drugstore chains within the U.S. Retail Pharmacy Segment of Walgreens Boots Alliance, Inc.

WBA is an integrated healthcare, pharmacy and retail leader serving **millions of customers** and patients around the world.

Across the U.S., Europe and Latin America, WBA has more than **12,500 locations** and more than **330,000 team members.**

Let's continue to provide great service to Walgreens, **a loyal Brink's customer.**

