

Anniversary Edition

one  
**BRINKS**  
dashboard



165  
May 6, 2024



This month, Brink's teams around the world are celebrating our 165th anniversary! This incredible milestone represents a rich legacy of hard work, dedication, and commitment from the Brink's global team. Special events are taking place all month long as we take time to express our sincere gratitude and thanks!

**Happy Anniversary, Brink's team!**

## Let the Celebrations Begin!

On May 5, Brink's turned 165 years old – very few companies have achieved this milestone. We made it work for over 16 decades by building valued partnerships and delivering trusted services that our customers want. Today, Brink's is a globally recognized brand with a rich heritage and more than 50,000 team members.

This month, we are celebrating our Brink's global team and saying thanks to those who helped us get here. Our people are the heart of this company – you shape the culture, drive innovation and serve our customers, and **we are grateful for your dedication.**

**Please see a video message from Mark Eubanks below in the Quick Links section!**

one  
**BRINKS**  
mobile app



**Leon Phillips**  
LLV Messenger  
Greer, SC.

*"Congratulations to Leon Phillips for reaching 10 years with Brink's! He has always been one of my "go to guys" and has been the most loyal colleague in the best and worst of times. If I could clone him, I would!"*

- William Leonard,  
Route Supervisor

Check out the One Brink's app to read more!

**BRINKS** 165 years

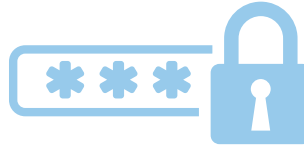




# News You Can Use

## IT Security Sets New Password Rules & More

Information Technology is making changes to help protect Brink's from cyber attacks. The goal is to keep the Brink's environment safe and ensure that the data we maintain is always secured.



### What's Changing?

- **Password Rules:** Passwords must now be at least 15 characters long. With this change, we are **eliminating the 90-day password update requirement.** This means you won't have to regularly reset your Brink's passwords. For Windows logins, **the 15-character password will be implemented in 19 days.** The 15-character password does not apply to applications.
- **Email Forwarding:** Auto-forwarding emails to external email accounts is prohibited.
- **Data Cleansing:** Any data being tested in non-production environments, that we have a legal or regulatory requirement to protect, needs to be masked/cleansed prior to use.
- **Information Testing:** All IT testing must be coordinated with the Global Information Security team, including during vendor selection.

### What's Next?

- If you need to auto-forward email to external addresses, exceptions can be requested for valid business cases with a service request in **ServiceNow.**
- When you are asked to update your Brink's password, please select a password/passphrase of **at least 15 characters.**



**Questions? Email GIS:  
BeCyberAware@BrinksInc.com**



## A Closer Look



Each week, we will focus on **Growth & Customer Loyalty,** and feature one of our valued **customers.**

*Customer Focus:*

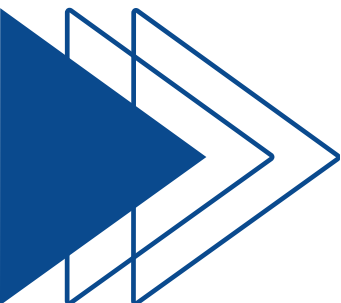


In 1963, the first Consumer Value Store selling health and beauty products was founded in Lowell, Massachusetts. A year later, the name was changed to CVS. Today, CVS proudly **serves more than 100 million people every day.**

CVS sells prescription medication and a wide assortment of general merchandise, including over-the-counter medication, beauty products and cosmetics, film and photo finishing services, greeting cards, and convenience foods.

Currently, Brink's provides CIT & CVS services to **4,300** store locations. Brink's account leader for CVS is **Jeff McCarthy.**

Let's continue to provide top quality service to CVS, a loyal Brink's customer.



# Get the Inside Scoop



## Brink's First Quarter in Review



Join **Danny Castillo and Senior Leaders** for an overview of our first quarter performance, business updates, customer wins and more at the North America Town Hall on **May 23**.

**Watch your email for the invite coming soon!**

## First Quarter 2024 Earnings Release & Conference Call

Brink's first quarter earnings will be released **Wednesday, May 8**, and a replay of the earnings conference call will be available later that day on the Brink's website in the Investor Relations/Events section.

## Congratulations North America Pinnacle Award Finalists Announced

We are so proud to congratulate the **nine** North America teams who are finalists for the prestigious Pinnacle Awards this year. These outstanding teams made a significant impact on our profitability, operational efficiencies, and workplace culture. Congratulations to finalists listed below. **See more on their accomplishments in the attached file.**



## North America Pinnacle Award Finalists

- **Growth & Customer Loyalty**
  - Mexico – Commercial & Operations Team
  - U.S. – Brita Lerohl & Karen Holden
- **Innovation**
  - U.S. – PAI – Bailment Program Team
- **Operational Excellence**
  - U.S. – Region 2 CVS Efficiency Team
  - Mexico – Operations Team
- **Talent**
  - Canada – “Get Hired” Team
  - Corporate HR – Global Engagement Team
- **Ethics & Compliance**
  - Canada – Canadian Finance KYC Team
  - Corporate – Ethics & Compliance Team



**Winners will be announced soon!**



# Stay In the Loop

## Celebrating National AAPI Month

Aspire Event Features Former AT&T Executive



The Aspire ERG invites you to a special all-virtual event honoring Asian American and Pacific Islander (AAPI) Heritage Month.

On **May 20**, Aspire will host former AT&T Business CEO, **Anne Chow** as our event guest speaker for AAPI month. As the first woman of color CEO in AT&T's 140-year history, Anne Chow led one of the world's largest companies with communications solutions across all business sectors. Anne is widely recognized for inclusive leadership and her impact in driving success at the intersection of **people and culture**.

Please join us on **May 20, 12 p.m. CT**, for the event that will be broadcast on MS Teams for the U.S. and Canada.

*Please see the attached flyer and watch your email for the invite coming soon.*

**Anne Chow**

Former CEO, AT&T Business



## Brink's Benefits



*See tips to get the most from your benefits!*

### Tip #1:

There is another chance to learn more about what **SmartDollar** has to offer. Join us for the presentation on May 16 at 2:30 p.m. EST to learn about **SmartDollar** and how you can use this paid for program to reach your money goals. See the attached flyer to learn more.

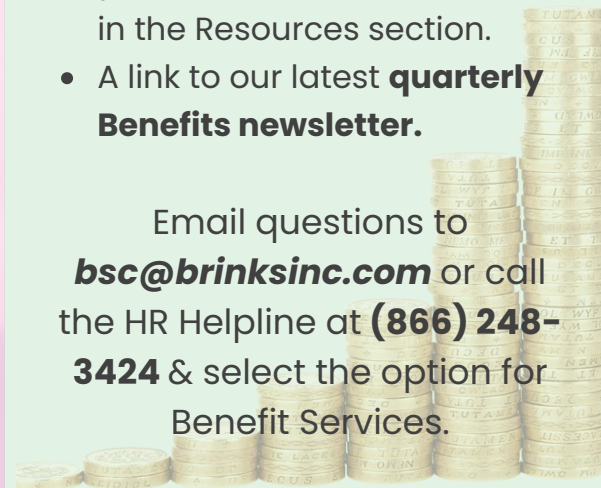
### Tip #2:

The Brink's Benefit Services website:

**www.brinksbenefits.com** is full of helpful information. Check out our site to find:

- Pages dedicated to your various benefits - with **coverage details**, plan documents and more!
- Our **convenient directory** of contact information for all your Brink's insurance carriers in the Resources section.
- A link to our latest **quarterly Benefits newsletter**.

Email questions to **bsc@brinksinc.com** or call the HR Helpline at **(866) 248-3424** & select the option for Benefit Services.



## May Calendar of Events

See What's Happening in May



**HEY MAY!!**

Check out the attached May Calendar of Events for dates of upcoming programs. Every month, we will share a calendar to keep you in the loop at Brink's!