





May 20, 2024

Remember to join the 165th celebration by adding the Brink's anniversary logo to your **email signature**, apply the **MS Teams background** for your meetings and calls, and use our **animated GIF file** to add to your social media posts, such as LinkedIn and Facebook.

Please see the attachments for info.





Reflecting on AAPI Month @ Brink's

Hear from from Vinti Gupta, Aspire Chair & See Special Event Recap

Today, the Aspire Employee Resource Group held a special event honoring Asian American and Pacific Islander (AAPI) Heritage Month. Former AT&T Business CEO, **Anne Chow** as the event guest speaker.

Anne discussed inclusive leadership and her impact in driving success at the intersection of people and culture.

Please see the link below to listen to the recording.

Recently, **Vinti Gupta, Aspire Chair,** shared more about her and passion for D&I and for leading Aspire.

"Being originally from India, we place significance on putting our community first. Engagement and involvement in the community is extremely important to us. I want Aspire to be a community that can come together to share stories and ideas, while supporting one another," said Gupta.

Join us and get plugged into our community! If you are interested in joining Aspire or would like more information, please email **Aspire@brinksinc.com**.



Vinti Gupta
Aspire Chair

"Asian American and Pacific Islander Heritage Month is all about engaging with people who are different from you.

It's important to have conversations with individuals from different cultures and backgrounds. Being curious and educating yourself is a great way to be inclusive."



News You Can Use

Cybersecurity Changes Coming Soon - Make Sure You are Prepared!



To enhance the security of our information systems, we are **making changes to the password configuration requirements.** These changes will enhance our ability to protect Brink's from potential threats and **safeguard our information.**

What's Changing:

- Passwords must be at least 15 characters long.
- We are eliminating the 90-day password change requirement.
- The 15-character password does not apply to application passwords for applications that are not integrated with Active Directory.
- For Windows logins, the technical controls in Active Directory to enforce the 15-character password and elimination of the 90-day password update will be implemented the week of May 27.
- An update to the **Zscaler** client/version will be taking place in every region during the week of **May 20.** This update will take place in the background on all devices that have Zscaler access.

The updated policy can be found in the **Brink's Resource Library.** If you have any questions about these changes, please review the policy in the link below or reach out to the Global Information Security team at **BeCyberAware@brinksinc.com.**

Join Us! North America Town Hall Thursday

Join **Danny Castillo and Senior Leaders** for an overview of our first quarter performance, business updates, customer wins and more at the North America Town Hall on **May 23.**

Check your email for the invite!

A Closer Look



Each week, we will focus on Growth & Customer Loyalty, and feature one of our valued customers.

Customer Focus:



If you have recently driven around Texas, you have probably noticed the iconic beaver advertising billboards.

convenience store
committed to providing a
clean, friendly, and in stock
experience for their
customers. It has regularly
been ranked the best
convenience store with the
best bathrooms and
roadside food.

Fans show their pride by wearing Buc-ee's T-shirts, and Texas is the state with the most Buc-ee's locations, totaling **37 stores.** This is about **77%** of all Buc-ee's locations in the U.S.

Let's continue to provide top quality service to Buc-ee's, a loyal Brink's customer.

Get the Inside Scoop



Good Luck! North America Pinnacle Award Finalists

NA Teams in the Running for Global Award Recognition

Over the next few weeks, we will highlight the nine North America teams who are finalists for the prestigious Pinnacle Awards this year. These outstanding teams made a significant impact on our profitability, operational efficiencies, and workplace culture.



Award Category:

ETHICS & CC>MPLIANCE



Corporate Ethics & Compliance Team

The team partnered with HR, Communications, Operations and Legal teams to enhance the visibility of Brink's Ethics & Compliance program by launching a **new global frontline employee training initiative** and executing a comprehensive global communications plan supporting **Ethics & Compliance Week.** Both initiatives effectively engaged and educated employees across the company about important compliance matters.



Keisha Collier Dragone Senior Counsel, Director Ethics & Compliance - NORTAM

"Developing E&C training for a previously untrained global employee population was **challenging but rewarding** and driven by our dedication to ensure all employees contribute to and **uphold our culture of integrity.**"



The Canadian Finance team raised the bar on new customer risk assessments by ensuring decisions are based on **comprehensive research and analysis** to identify and address potential compliance issues. Way to go, team!



Stay In the Loop

Make Time for Your Mental Health

May is Mental Health Awareness Month

Our mental health is just as important as our physical health. It plays a big role in how we **think**, **feel**, **and act**.

Many people deal with mental health concerns at some point in their lives. Making time to care for your mental health is one of the best things you can do to improve your well-being and live a happier life.







- Access virtual or in-person counseling.
- Learn about different mental health conditions.
- Understand common signs and symptoms that you or someone else might need help.
- Learn tips and strategies to improve your mental health.

Your EAP is here for you! Get the help you need anytime 24/7 - go to *anthem.com/eap* and log in. **Company code: Brinks**

Please see below in the Quick Links box to learn more and the attached flyers for more information.

Brink's Benefits



See tips to get the most from your benefits!

What is an EAP & how do I use it?
The Employee Assistance Program
(EAP) is a voluntary benefit many
employers offer alongside their
health plan at no extra cost. They
provide a variety of services, tools,
and resources to support your daily
life.

These are all **common areas of help** available through an EAP:

- Counseling sessions to help you deal with personal and workrelated stress.
- Local resources and referrals for services such as child care, pet care and elder/adult care.
- Financial and legal help for issues such as retirement planning, divorce, debt and budgeting, and identity theft.
- Ways to improve your wellbeing, including tools, resources, or coaching for areas like weight management and emotional wellness.



Memorial Day: Remember & Honor

On Monday, May 27, we remember those who sacrificed so we could live in freedom.

On Memorial Day, we're thankful for those who gave their lives while serving and we're thinking of those who lost loved ones.

Thank you for your service and your sacrifice.

Check back for the One Brink's Dashboard on May 28!