



MARCH 25, 2024

Town Hall: Brink's Goals & Plans Set for 2024

Team members heard from senior leaders on the upcoming business goals and plans for 2024 at the North America Town Hall last week. **Danny Castillo** kicked off the meeting with more than 800 attendees online and live at the COSC in Coppell, Texas.

The meeting covered important updates from Safety, Finance and Operations senior leaders. **Priscila Mendes**, who was recently announced as the new Regional Vice President for Region 5, congratulated winners of the Ruby, Emerald and Diamond Lean awards and shared progress updates on new Operational Excellence initiatives. **Lou Rosen** from Commercial Excellence explained the Bold Goals for his team and recognized outstanding customer wins from businesses such as Metro by T-Mobile stores, and a renewal for national T-Mobile stores.

For the business overview, **Ben Chatham** from PAI outlined the ATM Managed Services strategy and how PAI plays an important role. **Karen Ehlermann** shared Employee Engagement Survey results and area of focus for action plans.

In closing, Danny highlighted critical business investments and shared his goals that aligned to the business strategy. Be sure to check out the link and watch the North America Town Hall for all the Q4 news and 2024 updates!



File Your Taxes for Free with SmartDollar!



Good news - taxes just got easier! **SmartDollar**, through T.Rowe Price, is offering Brink's employees the opportunity to file taxes for free through their program SmartTax.

Create your free SmartDollar account using the link below and enter: **Brinks**

Reminder that SmartDollar is a personal finance program that is available to all Brink's employees! We want to see you reach your professional and financial goals. That's why we've teamed up with SmartDollar - a benefit provided to you that will help you eliminate debt, save for emergencies, and retire with confidence. Sign up today using the Quick Links box below. **Please see attached for more information!**



One Brink's, Formerly Known as Brink's Proud is Here!

One Brink's is officially here. The Brink's U.S. and Canada employee mobile app has changed from Brink's Proud to One Brink's in the Google and Apple App Stores. The app update includes new features, easier navigation, new content categories, more Employee Resource Group information, and a social wall!

You will also notice a new logo/name change on your mobile app home screen - **check out the new changes today and be sure you have the latest version update on your phone!**

Need help logging in or have questions? Please contact our new email address at one.brinks@brinksinc.com



This Week @ Work

Ethics & Compliance: Speaking Up - Investigation Expectations

At Brink's, we want every employee to feel secure and supported when they raise concerns through our EthicsPoint hotline. Trust in the investigation process fosters a positive work environment where employees feel seen, heard and valued.

Here is what employees can expect from Brink's during investigations and what we ask of you in return:



Confidentiality: To the extent possible and required, all parties shall maintain confidentiality throughout the investigation.



Fairness and Respect: All parties will be treated with fairness and respect. Employees will be given the opportunity to provide perspective and evidence in a safe and unbiased environment.



Cooperation: Employees must cooperate fully with investigators and provide accurate information.



Transparency: Brink's will provide transparency with regards to the investigation process and timeline.



No Retaliation: Brink's strictly prohibits any type of retaliation against those who report in good faith.

Questions?

Contact: Keisha Collier Dragone
Senior Counsel, Director Ethics
and Compliance - NORTAM
O +1 469-549-6608
C +1 469-794-4383

More Information:

To learn more about the Global Ethics & Compliance team, access policies and more, **visit the Global Resource Library using the Quick Links section below.** Users must be on the Brink's network.

Thinking Resilience: Preparing for Emergencies

Across the U.S., we experience numerous types of natural hazards, which can vary from region to region throughout the year. Knowing what items to have readily on-hand is an important part of being prepared for such events. To enhance your readiness during the months when your branch is most susceptible to severe weather events, consider having the following branch supplies on hand to minimize health/safety risks and enhance recovery efforts.

Essential Items:

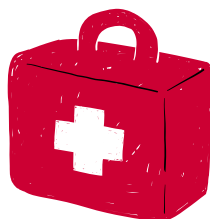
- First Aid kit (band aids, gauze, disinfectant), bottled water, flashlight(s) with extra batteries, contact list for critical Brink's personnel, local fire, police, etc.

Recommended Items:

- Food/snacks, weather radio, blankets

Discretionary:

- Cups, cooler, cots



Awareness to Action



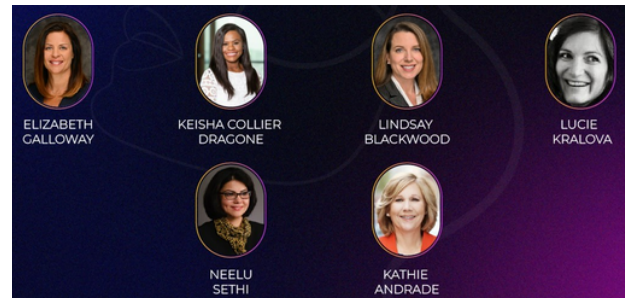
Women's History Month



Today concludes our Awareness to Action series for **Women's History Month**. We hope you enjoyed our series highlighting trailblazers and pioneers, and that you were able to listen to International Women's Day special guest speaker **Gifty Enright's** advice on making space for mental health and wellness in the workplace.



In celebration of Women's History Month, Brink's also hosted a **Women in LeadHERship Conversation** with panelists as they shared their experiences and advice on role models, leadership lessons, work-life balance and how to support others to achieve their career aspirations.



The **Women's Resource Network** created a video showing team members around the world **#InspiringInclusion!** The global collage shows Brink's teams proudly displaying their IWD signs and heart poses as we stand together and honor inclusivity for women.



Check the Quick Links box below to listen to these informative recordings and to watch the WRN Women's History Month global video! Happy Women's History Month!

Brink's Career Opportunities

Imagine the Possibilities...

To browse and apply to internal job opportunities in Workday:

- Go to <https://brinks.okta.com> in your internet browser
- Select Workday
- Select the Career icon
- Browse and apply to internal positions

Region 1

- Salt Lake City, UT - Vault Supervisor
- Fresno, CA - Route Supervisor
- Albuquerque, NM - Cash Supervisor
- Kent, WA - Branch Manager

Region 2

- Kansas City, MO - CIT Branch Manager
- Nashville, TN - Branch Manager
- Kansas City, MO - Route Supervisor
- Houston, TX - Branch Manager
- Waco, TX - Route Manager
- Grapevine, TX - Route Supervisor
- Grapevine, TX - Branch Manager

Region 3

- Milwaukee, WI - Branch Manager
- Salem, VA - Route Manager
- Lexington, KY - Branch Manager
- Grand Rapids, MI - Route Supervisor
- Columbus, OH - Route Supervisor
- Davenport, IA - Branch Manager
- Lexington, KY - Route Supervisor
- Detroit, MI - Route Supervisor

Region 4

- Maywood, NJ - CVS Manager
- Lowell, MA - Operations Supervisor
- Philadelphia, PA - Vault Manager
- Rochester, NY - Branch Manager
- Buffalo, NY - Route Manager
- Lancaster, PA - Cash Manager
- Philadelphia, PA - Cash Supervisor
- Philadelphia, PA - PM Cash Supervisor
- Lowell, MA - Branch Manager
- Hyde Park, MA - Area Director
- Philadelphia, PA - Area Director
- Hyde Park, MA - General Manager
- New York, NY - General Manager

Region 5

- Jacksonville, FL - Cash Supervisor
- Charlotte, NC - Cash Supervisor
- Charlotte, NC - Cash Manager
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BGS Openings

- Springfield Gardens, NY - Manager Import/Export Operations
- Springfield Gardens, NY - General Manager

Total Solar Eclipse Coming on April 8: Get Your Glasses!

On **Monday, April 8, 2024**, a total solar eclipse will cross North America, passing over Mexico, the United States, and Canada. The total solar eclipse will begin over the South Pacific Ocean.

Please check the map from NASA in the link to see if you are in the path of totality and check for plans in your city for schools or highway closings or viewing parties.

Remember: **You must wear appropriate glasses to view the solar eclipse!** A limited supply of Brink's glasses will be available soon. Details to come!

