

**IULY 17, 2023** 

## **Hurry! PMP Mid-Year Conversations Due Friday**



The clock is ticking and time is running out!

All PMP Mid-Year Conversation activities should be completed in Workday by **Friday**, **July 21**.

Your manager should set up the Mid-Year Conversation with you to discuss your goals/progress, career and professional development at Brink's.

The PMP program does not apply to all employees. *If you have any questions, please contact your manager or HR Manager.* 

## **Brink's Proud App Names Most Engaged User - Q2**

Congratulations to **Mary Lupton**, **Account Services Lead**, for being named the Brink's Proud App Most Engaged User for O2!

You too can show your support and engage with the Brink's Proud App to win a prize! The Q3 contest officially starts now to find the Most Engaged User of the Brink's Proud App!

To enter and win, simply engage with posts on the Brink's Proud App by adding comments and likes to as many posts you want during the quarter or share stories.

The app can be downloaded on your phone, tablet and desktop.

Criteria to win includes quantity and quality of your engagement on posts on the app. The winner will be sent a "Brink's Proud Swag Box" containing great Brink's branded items.

Be sure to like, comment, share, and tag colleagues on posts to participate and increase your chance to win!



**Mary Lupton**, Accounts Services Lead, was named Most Engaged App User for the second quarter.



Need help signing in or have questions?

Contact brinks.proud@brinksinc.com

### This Week @Work

## **What is the Employee Experience Project?**

Employee Retention and Engagement Program Linked to Turnover Reductions



The Employee Experience Project helps the organization retain its valuable team members through a series of events, connections, feedback and follow-up meetings.

Through the Employee Experience, we track new hires in field operations in their first 90 days with Brink's. The program gives managers the tools to connect with new hires and provide an enhanced onboarding experience. The experience also includes a Coach Program, an engagement survey, enriched hiring & recruiting practices and more.

The Employee Experience launched in 2021, when our turnover was high and negatively impacting our business financially and impeding our efforts to improve our workplace culture. **Since implementing the program across all US branches, our turnover has been reduced by 40 percent.** 

Watch for more info on the next phase of the program and our feature stories with Brink's employees who benefitted from the experience.

# Cyber Hacks: Learn More about Business Email Compromise (BEC) Scams

- 1. Scammers research their targets and figure out how to fake their identity. Sometimes they create fake websites or even register companies with the same name as yours in a different country.
- 2. Once they have access, scammers monitor emails to figure out who might send or receive money. They also look at conversation patterns and invoices.
- 3. The scammer tries to gain the target's trust and then asks for money, gift cards, or information.
- 4. During an email conversation, the scammer impersonates one of the parties by spoofing the email domain. The email address might be off by a letter, or it might be the correct email address "via" a different domain.



#### Cyber Safety Tips:

- **Multi-Factor Authentication (MFA):** Brink's utilizes OKTA for MFA, and it provides an additional layer of security for digital privacy.
- Report Phishing: Report suspicious emails using the Report Phishing button in Microsoft Outlook.
- **Password Phrase & Reuse:** Always use a complex password phrase and avoid password reuse across your personal or work accounts.
- Password Sharing: Avoid writing down your password.

# **Brink's Career Opportunities**

## Imagine the Possibilities...

To browse and apply to internal job opportunities in Workday:

- Go to https://brinks.okta.com in your internet browser
- Select Workday
- Select the Career icon
- Browse and apply to internal positions

#### Region 1

- Sacramento, CA General Manager
- Los Angeles, CA General Manager
- San Jose, CA Branch Manager
- Salt Lake City, UT Cash Manager

#### Region 2

 Nashville, TN - Route Manager

#### Region 3

- Grand Rapids, MI Cash Manager
- Columbus, OH Cash Supervisor

#### **Region 4**

- Plainview, NY Cash Manager
- Lowell, MA Cash Manager
- Philadelphia, PA Cash Supervisor

#### **Region 5**

- Charlotte, NC PM Cash Supervisor
- Greer, SC Branch Manager



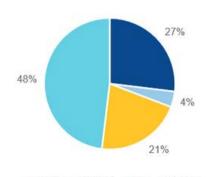
#### **BGS Openings**

- New York, NY Business
   Development, Digital Assets (DA)
- New York, NY Customs
   Brokerage Manager
- New York, NY Security Technician
- New York, NY Business
   Development Manager -Precious Metals
- New York, NY Vault Lead
- New York, NY General Manager
   Vault Services
- New York, NY Billing Supervisor
- New York, NY Security Supervisor
- New York, NY Operations & Shipping Coordinator
- New York, NY Senior Art Technician
- Los Angeles, CA Operations Manager

# Perry Wants to Know: Question of the Week Results



Do you have the Brink's Proud App on your phone or your desktop?



Phone
 Desktop
 Both
 Neither