

JULY 11, 2022

Thinking Resilience - And Sustaining Business Operations



The world is experiencing a level of disruption and the business risk that has not been seen in generations. Some companies freeze and fail while others innovate, advance, and even thrive -- the difference is Resilience. With improved Business Resilience, organizations can both protect against downside risks (such as pandemics, civil unrest, natural disasters) and gain substantial economic returns from increased output and productivity.

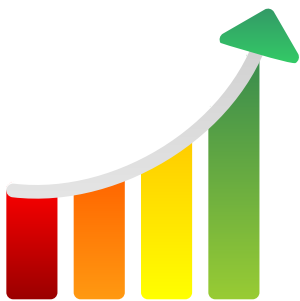
Brink's Business Resilience Team is constantly working on:

- The ability to **adapt and respond** while delivering services following unanticipated change.
- Understanding of the operation and **customers' needs**.
- Identifying, and **mitigating specific risks** (i.e., loss of facility power, loss of critical IT systems, etc.) while developing the capability to adapt in an environment that is always evolving.

Building resilience is a journey that takes understanding, time, and practice. However, team leaders and managers can support an individual's development by providing the right tools and training. Facilitating resilience-building practice from a senior level also promotes organizational resilience, making a work-wide culture that reassures and encourages staff to commit time for development. Do you know who to contact in case of an interruption to your operations?

Watch the Dashboard for future announcements and details.

Get Ready for your PMP Mid-Year Conversation!



Each year at Brink's, we implement the Performance Management Process (PMP) to help employees grow, develop and assess where they are with their goals.

The Mid-Year conversation is a critical part of the PMP that focuses on development and career planning. The process is open for salaried / non-exempt employees in Workday now and closes on July 22.

Managers will receive training options and courses to prepare for the Mid-Year discussions over the next week. To prepare for your conversation, begin to review your goals and progress against each one.

Please check with your manager or your HR Manager if you have any questions about your upcoming Mid-Year conversation.

Cyber Hacks: Don't Fall for Pretexting Attacks

Pretexting is a form of social engineering in which an attacker tries to convince a victim to give up valuable information or access to a service or system. The distinguishing feature of this kind of attack is that the scam artists come up with a fabricated story to fool the victim.



Pretexting Examples:

- A person contacts you by phone and says they work for your local internet provider.
- You get an email with the subject GOOD NEWS!! You open it and you see that you are eligible for a free gift card. Great right? You see a link inside that says fill in your details so you can have it delivered to you.

How to prevent pretexting attacks:

- Complete Brink's annual security awareness training to stay informed of new cyber threats
- Never click on any links from unknown or unverified senders
- Never share sensitive information by email, phone, or text message
- Question whether and why someone needs the information requested from you
- Verify requests by going directly to a company link or source through a different means of communication
- Never leave your devices unattended

Religion: Subtle Acts of Exclusion



Check out this week's Insights lesson: Religion: Subtle Acts of Exclusion

Insights: When we think about religious subtle acts of exclusion (SAE), we must first think about the depth with which religion affects the lives of individuals and communities.

Often, religion sets the foundation for how people see the world and how we should exist within it. Because of this, people hold deep beliefs in their God or gods, their customs, traditions, and values.

Take a couple of minutes to read more about Religion in this week's Insights lesson on the Brink's App or MS Teams Insights channel.

Brink's Career Opportunities

Imagine the Possibilities...

We encourage everyone to explore internal opportunities to advance their career within the organization. By setting goals, creating a plan, and gaining the right experience, you can reach the next level.

To browse and apply to internal job opportunities in Workday:

- **Go to <https://brinks.okta.com> in your internet browser**
- **Select Workday**
- **Select the Career icon**
- **Browse and apply to internal positions.**

Coppell, TX

- ·SOX Compliance Supervisor
- ·Staff Accountant
- ·Sr. Financial Accountant
- ·Client Services Representative
- ·Regional Operations - Service Delivery Director
- ·Internal Communications Specialist
- ·Account Service Lead

Hunt Valley, MD

- ·Client Service Representative

Annapolis Junction, MD

- ·Client Service Representative

Region 1

- ·Oakland, CA Route Manager
- ·Las Vegas, NV Cash Manager
- ·Oakland, CA CVS Branch Manager
-
- Region 3
- ·Irving, TX - Cash Supervisor
- ·Irving, TX - Cash Supervisor Night Shift
- ·Irving, TX - Route Supervisor
- ·Shreveport, LA - Branch Manager
- ·Irving, TX - Cash Operations Manager
- ·Grapevine, TX - Route Manager
- ·Houston, TX - Regional General Manager
- ·Dallas - Coin TX - Coin Supervisor
- ·Houston Heights, TX - Branch Manager III
- ·Lubbock, TX - Route Manager
- ·Schertz, TX - Branch Manager
- ·Schertz, TX - Route Supervisor
- ·Grapevine, TX ATM Supervisor

Region 4

- ·Schaumburg, IL - Route Supervisor
- ·Chicago, IL - CIT Supervisor

Region 5

- ·Detroit, MI - Cash Supervisor
- ·Detroit, MI - Cash Supervisor
- ·Cleveland, OH - Regional Safety Manager
- ·Cleveland, OH - Cash Supervisor
- ·Evansville, IN - Route Manager I
- ·Cincinnati, OH - Cash Manager
- ·Lexington, KY - Cash Logistics Manager
- ·Lexington, KY - Cash Logistics Supervisor
- ·Detroit, MI - Cash Supervisor
- ·Ft. Wayne, IN - Branch Manager

Region 6

- ·Boston, MA - Regional General Manager
- ·New York, NY - Cash Supervisor
- ·Maywood, NJ - CIT Product Route Manager
- ·Lowell, MA - Branch Manager
- ·New York, NY - Vault Manager
- ·Buffalo, NY - CVS Manager
- ·Buffalo, NY - Regional, Product Support Manager

Region 7

- ·Frederick, MD - Route Manager
- ·Nottingham, MD - Branch Manager III - Baltimore County
- ·Beltsville, MD - Regional Manager, Product Management
- ·Philadelphia, PA - CVS Manager
- ·Richmond, VA - Cash Supervisor
- ·Richmond, VA - Cash Manager

Region 7

- ·Annapolis Junction, MD - Shuttle Manager II
- ·Salem, VA - Route Manager

Region 8

- ·Memphis, TN - CIT Branch Manager
- ·Hapeville, GA - CIT Supervisor
- ·Charlotte, NC - CIT Operations Manager
- ·Norcross, GA - Branch Manager
- ·Atlanta, GA - Cash Logistics Supervisor
- ·Pensacola, FL - CIT Supervisor
- ·Charlotte, NC - CIT Supervisor
- ·Charlotte, NC - Salaried Route Logistic Supervisor
- ·Columbia, SC - Route Supervisor
- ·Charlotte, NC - Coin Room Supervisor
- ·Knoxville, TN - Cash Supervisor
- ·Memphis, TN - Route Manager
- ·North Charleston, SC - CIT Branch Manager92904
- ·Charlotte, NC - Route Manager

Region 9

- ·Miami, FL - Coin Supervisor
- ·Miami, FL - Supervisor, Operations
- ·Jacksonville, FL CVS Supervisor

BGS Openings:

- ·Springfield Gardens, NY - General Manager
- ·Springfield Gardens, NY - Airport Operations Supervisor
- ·Springfield Gardens, NY – Commodities Supervisor
- ·Springfield Gardens, NY - Inventory Control Coordinator
- ·Miami, FL - Supervisor, Operations
- ·NYC - Billing Supervisor
- ·NYC - Supervisor, Commodities Customer Service
- ·NYC - Manager, Import/Export Operations
- ·Springfield Gardens, NY - Assistant Manager, Brokerage
- ·NYC - Sr. Coordinator, Billing
- ·Springfield Gardens - Security Technician