



1. Purpose and Scope

This Generative Artificial Intelligence (AI) Policy (the “Policy”) represents the policy of The Brink's Company and its subsidiaries and affiliates (collectively referred to as the “Brink's”) with respect to the use of AI in the workplace. Generative artificial intelligence is a technology that can create new content in response to prompts, including but not limited to text, speech, and images (e.g., ChatGPT). The Company recognizes that the use of generative artificial intelligence tools (“AI tools”) can potentially assist employees with the performance of job duties. However, there are many risks. To ensure the protection of confidential information and the integrity of our operations, as set forth below, all employees who wish to use AI tools must do so in a productive, ethical, and lawful manner, as well as comply with the below guidelines. The purpose of this Policy is to provide employees with guidelines for the responsible use of AI tools while protecting Brink's and mitigating the risk of misuse, unethical outcomes, potential biases, inaccuracies, and cyber incidents and to document the basic principles and policies that are fundamental to Brink's Global Technology in accordance with industry best practices. The policy assists in the following:

- Assuring a secure and stable technology environment,
- Managing and decreasing the risk of exposure and compromise
- Protecting and maintaining the confidentiality, integrity, and availability of digital information and related infrastructure assets.

Additionally, the policy provides the basic boundaries for more detailed standards and procedures. All employees are responsible for following other policies including the Code of Ethics, Global IT policies (e.g., classification), Global Data Protection Policies, and applicable laws. In the event of a conflict between these policies and applicable law, applicable law will take precedence.

This policy applies globally to all Brink's legal entities, employees, contractors, and vendors doing business on behalf of Brink's.

The scope of this policy is to establish guidelines for the use of Artificial Intelligence (AI) within the Brink's environment. The use of an AI application comes with risks to Brink's. There are: 1) performance risks, e.g., errors and biases; 2) security risks, e.g., false, deceptive, misleading, “deepfakes” data and information, and the potential of cyber intrusions into Brink's IT (Information Technology) systems and network; 3) business risks, e.g., reputational and misalignment with Brink's values; and 4) control risks: loss of control of valuable data, inability to detect unintended outcomes, loss of privacy.

2. Policy Statement

- 2.1. Uploading a file or sharing any data with a generative AI application such as ChatGPT or Bard, which is deemed Medium Risk - General Business, High Risk – Confidential, or Critical Risk – Restricted as defined in GITP-006 Global Technology Data Classification Policy by Brink's is prohibited.
- 2.2. Brink's does not share confidential or proprietary information or data or trade secret processes or methodologies with other entities without appropriate legal protections in place, e.g., non-



disclosure agreements (NDAs) and contracts, etc., from the Legal department and thus Brink's personnel should not share this data with an AI application.

- 2.3. Uploading or sharing any of Brink's intellectual property (IP) - including our copyrighted materials, patents, and scientific publications - with an AI application even if it seems like using the material is harmless is strictly prohibited. AI applications will take in this information and may provide it to others, posing a significant risk of technology transfer to unknown or denied parties, e.g., foreign governments and entities, and including our competitors.
- 2.4. Prior to any use of an AI application for any project or task, Global Information Security (GIS) must review the vendor, application, and use case through risk assessment and ensure proper approval is obtained and documented for risk handling strategy for the AI application. Global Ethics and Compliance and/or Global Legal teams must review any terms and conditions that are applicable to the application's use. Until risk assessments are completed and risk handling approvals are obtained, the use of the AI application is prohibited.
- 2.5. As part of the assessment of the AI application, the appropriate subject matter expert teams must validate the accuracy, completeness, and usage rights of the AI application outputs prior to any engineering, research, development, or business use at Brink's. AI applications have been shown to generate errors or inaccuracies, including total fabrications of nonexistent facts, and those outputs are not subject to peer review. Legal (Privacy) must review and approve use of any algorithm, including AI, for profiling (predicting an identifiable individual's economic situation, health, personal preferences, interests, reliability, behavior, location, or movements) or for automating decisions that may have a significant effect on an individual, such as passing over a job application.
- 2.6. If AI application usage is granted, the application must be documented within the Global Asset management tool.
- 2.7. If you are given permission to use an AI application on a specific project or task, this does not permit you to use the AI application for any other project or task.
- 2.8. If you discover that an AI application was inadvertently used for any project or task, you must immediately inform GIS and Global Ethics and Compliance.
- 2.9. Brink's personnel approved to use the output of AI applications for scientific, engineering, or technical information provided in communications, bid proposals, or publications are accountable for validating the accuracy and completeness of that output. If the source of the information cannot be verified or the output cannot be validated as complete and accurate, then the output must not be used and should be discarded.

3. Roles and Responsibilities

- 3.1. **Compliance:** All employees, contractors and consultants are required to comply with this policy. An employee found to have violated any Brink's policy may be subject to disciplinary action, up to and including termination of employment. If a contractor or vendor violates Brink's policy, Brink's may pursue its remedies under the contract, including without limitation, termination of



the contract. Management should seek guidance from HR (Human Resources) and the Legal Department on these issues.

3.2. Additional Roles and responsibilities

4. References

4.1. Principles: see GITP-001 Global Technology Policy Manual Principles document.

4.2. Related: see the following documents for additional policy guidance:

4.2.1. GITP-008 Global Information Security Management Policy

4.2.2. GITP-006 Global Technology Data Classification Policy

5. Definitions

5.1. Artificial Intelligence AI

5.1.1. A branch of computer science devoted to developing data processing systems that perform functions normally associated with human intelligence, such as reasoning, learning, and self-improvement.

5.1.2. The capability of a device to perform functions that are normally associated with human intelligence such as reasoning, learning, and self-improvement.

[Definition is from ANSI INCITS 172-220 (R2007) Information Technology -- American National Standard Dictionary of Information Technology (ANSDIT) and cited in NIST's US (United States). Leadership in AI: A Plan for Federal Engagement in Developing Technical Standards and Related Tools (August 9, 2019).].

6. Authorization

This policy is authorized by:

Neelu Sethi
SVP and Global Chief Information Officer

Policy Owner: Patrick Benoit, Global Chief Information Security Officer

Additional Stakeholders: Regional VPs of IT

7. Change History

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