



Electronic Form W-2s Now Available in Workday

Employees who elected an **electronic only** W-2 now have access to it in Workday. Please see the **attached instructions** for accessing your form W-2.

Need Help? Contact a Brink's Payroll representative by email: HQPayroll.Department@brinksinc.com or call: (866) 248-3424.



Congratulations, Chicago! Brink's Next Model Branch

Way to go, Chicago! The Windy City team was recently named as the second Brink's Model Branch!

The Brink's Model Branch program is designed to recognize branches that have shown exemplary leadership, engaging team culture and uphold Operational Excellence standards. Orlando, Fla., was named as the first Model Branch in 2024.

Chicago's Accomplishments & Stats:

- Continuous improvement in Lean Score over the year **up to 91%**
- All leadership team is **Lean Bronze Certified** and Branch Managers are **Lean Silver Certified**
- Two Lean Awards attained in 2023 - Q2 Emerald and Q3 Ruby
- **26% improvement** in Bundles Per Work Hour
- **34% AM and 42% PM time reduction** with CIT Process Flow Improvements
- Chicago was used as the DRO Test Branch unconstrained to successfully generate the Power BI report
- CVS Service Quality **sustained over 99.9%** throughout the year
- **80%** injuries reduction year-over-year



Operational Excellence: Ways 2 Win Newsletter – Our Vision for 2025

Our first issue of **Ways 2 Win** this year sets up our vision to drive a culture of continuous improvement and reinforce Lean principles and methodologies across Brink's.

Additionally, this issue features a great opening message from **Carlos Dominguez**, Vice President of Operational Excellence, and much more.

Check out the latest Ways 2 Win in the quick links section below!

Brink's Chicago Team



“Congratulations to each one of you for achieving such outstanding success! Your dedication, hard work and teamwork have turned our ambitions into reality. Well done and fantastic job! I could not be more proud of all of you.” - Marc E. Ousley, Area Director – Region 3



Get the Inside Scoop

Reminder: Submit Your Pinnacle Award Nomination

Global Resilience: California Wildfires Update

Fires across the Los Angeles area have killed at least 27 people, destroyed more than 12,000 structures and charred more than 60 square miles.

The Palisades and Eaton wildfires continue to burn, but the strongest winds have weakened, giving firefighters a much-needed break and easing some threats, for now.

Thousands of people in Los Angeles County remain under evacuation orders.

Brink's branches in the area are currently operating and there is no impact to any of our facilities. **All of our team members are safe.**

Team members continue to service available customer locations and return safely back to the branch.

Check the Global Resilience page on the One Brink's app to stay informed and hear directly from the team!



The Pinnacle Awards are a **Global recognition program** that celebrates outstanding work. The categories below reflect and include our updated strategy:

- Partner for Customer Success
- Innovate to Grow
- Run the Business Better
- Win as Team Brink's
- Sustainability
- Ethics & Compliance

The deadline to submit a nomination is midnight ET on Feb. 21.



Michelle Bell

Hear From One of Our Pinnacle Award Winners:



"Being part of the Corporate HR - Global Engagement team that launched the company's first global employee engagement survey and was selected for recognition with the Pinnacle award was such an honor. There are so many great projects and initiatives happening across the globe within Brink's, so to have your contribution be recognized is a significant achievement."

- Michelle Bell, Vice President, HR - AMS & BGS





News You Can Use

Financial Wellness Month: How to Boost Your Financial Health

Here are five tips from Anthem's EAP to help make the most of your money.

1

Mark a day on your calendar to devote to reorganizing your finances - Really commit to this day and make it as productive as possible.

2

Focus on your fixed expenses and evaluate your bills - Think about any large fixed expenses and see if you need to make any one-time changes.

3

Create a singular savings goal - You can start by setting up an automatic plan so that a portion of every paycheck goes into your savings account.

4

Start paying off your debt - Pay off your debt every week, not every month. You'll end up reducing your debt over the course of a year if you pay that debt more often.

5

Renegotiate your credit card - Call your credit card company to renegotiate your credit card interest rate and change your payment due date.

Watch the video in the quick links section below to learn five more steps!

Join Us for Financial Wellness Webinar



Join us for the upcoming **"Take Control of Your Finances"** webinar from Anthem on **Thursday, Jan. 23 at 12 PM CT.**

Check your email for the invite and remember to add this event to your calendar!

Brendan Vigorito will lead the webinar and is known for delivering informative corporate training and workshops for diverse audiences for more than 25 years.

The financial topics for the webinar include **budgeting, first-time homebuyer info, building savings, and tax tips.**

This EAP Webinar is sponsored by:





Check It Out: New Brink's Job Preview Videos

Our New Job Preview videos are designed to give candidates a firsthand look into the core responsibilities of Brink's Operations roles.

Hiring managers will be able to share these videos with candidates during in-person or virtual interviews. Over the next few weeks, we will share the new videos that provide an overview of:

- A typical workday in our Field Operations roles
- What to expect as part of the Brink's Operations team

These resources will also serve as a key tool for our Talent Acquisition team helping us attract new team members who align with our values and purpose to Build Partnerships to Drive Commerce.

Watch the video on the Brink's Driver role in the quick links box below.



Stay In the Loop

Cyber Hacks: Be on the Lookout for Scam Texts & Phishing Emails

Scam texts and phishing emails are **deceptive messages designed to trick you into revealing personal information**, such as passwords or credit card numbers.

These messages often appear to come from a legitimate source, like banks or well-known companies, but they contain malicious links, attachments, or requests.



Here are some ways to stay safe and protect your personal information:

- Always verify the sender's identity before clicking on any links or providing information.
- Look for signs of phishing, such as an urgent request, or unfamiliar email addresses.
- Use security software, enable two-factor authentication, and regularly update your password to a long password phrase to enhance your protection.
- If something seems suspicious, it's best to delete the text message or block the sender. If it is a phishing email received in your Brink's email, it should be reported using the Cofense report button.

Stay vigilant and trust your instincts!

Take Precautions During Winter Weather

Below are some suggestions to consider during winter weather:

Get Informed – Winter storms, including blizzards, can bring extreme cold, freezing rain, snow, ice, and high winds. Staying up to date with the latest weather reports can help you keep losses to a minimum.

Be Prepared – Take an inventory of emergency items on hand to make sure you have everything needed to survive for up to five days of loss of heat or power.

Respond – When caught in a winter storm, it's essential to:

- Find shelter and stay dry.
- Wear a coat, hat and gloves to reduce exposure.
- When using heat from open sources, use fire safeguards and ensure ventilation.