

LEAN POST

News & updates about Lean, a methodology employees use to improve Brink's processes & performance.



Romania in the LEAN journey

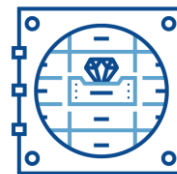
The Lean journey started in Brink's Romania two years ago, with the first step: training our management team in order to make sure they have the knowledge and understanding of Lean concept and methodology and, very important, that they are convinced about the benefits of Lean, in order to lead the process further in the organization. We continued by implementing 5S principles in all our branches and producing A3s by trying new approaches, exploring new methods and testing new ideas. Of course, one of the challenges at the beginning of this journey was the time involved (especially until we learned the process), but we all understand that time flies anyway, so why not spend it creating worthwhile changes.

Lean encourages shared responsibility and shared leadership, and one of its key benefits is encouraging everyone to share their ideas. That's how we found that many improvement ideas had already been there for a while, but, by using a structured approach, we were able to test them and turn them into new and improved ways of working. Seeing quick results helped boost everyone's confidence in the process.

Romania OPS Infographics



1921
Associates



27
Facilities



330
Vehicles

What is clear for me is that Lean does not end once we reach our first set of goals, and it is not a finite project with a beginning and an end date. Lean is rather it is a way of doing the business, a mindset and a cultural set up that everyone in the organization needs to pursue continuously.

In our business, challenges and waste are unpredictable and happen every day, therefore the basic goal of applying the Lean concept is to help boosting the company's productivity. In this respect, our daily focus turned on ensuring that we have the necessary resources, in a "just right" amount, with the right logistics and infrastructure to use them - and also that we actually use them efficiently. Lean tools provide efficiency in the service delivery process, create additional operational capacity and company and ensure a continuous improvement process environment Even with relatively low investments, sustaining Lean projects can lead to significantly more efficient processes and, eventually, to a positive impact in our operating margin.

I take this opportunity to thank the Romanian operational team for embracing and driving the Lean change – by using Lean principles we manage to create added value for our customers and our employees, as we learn every day to work smarter and safer, delivering improved quality in a cost-effective way.

- Silviu Stan/Ops Director





One Point Lesson – Visual Management

Visual management is a business management approach that communicates important information in a visual and real-time manner. It is a system of labels, signs, markings, information displays, and visual guides instead of written instructions. Lean organizations rely heavily on visual management to detect abnormalities, reinforce standards, and ensure stability and safety are maintained in the workplace. It is especially important during the early phase of Lean implementation

When it comes to Visual management, Team Romania is leading. After some training they were able to implement Visual Management tools very successfully. Specifically the team implemented Production Planning, Production Control, and Communication boards in all cash centers. These tools help the team to plan and monitor production almost real time, make abnormal visible immediately and generate corrective actions. In addition, targets and team performance are shared with employees. This improves the morale of the employees and gives them a purpose against a common goal, to fulfill customers' expectations, and make our company stronger.



To learn more about Lean or to suggest a story for this newsletter, contact



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