

# LEAN POST

News & updates about Lean, a methodology employees use to improve Brink's processes & performance.



## ▶ LEAN Leadership

Leadership is about inspiring my team to achieve their goals. It's not about micromanaging but rather leading by example, so that everyone can become the best version of themselves and have the confidence in their own particular set of skills. It's about seeing the individual strengths that are key to achieving the objectives of each department and the business as a whole.

Engagement and leadership are directly linked because an engaged employee is going to feel enthusiastic about their job and inspired to achieve their goals.

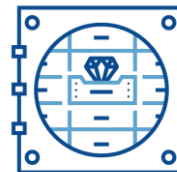
I think the definition of leadership is empowering others to become leaders too. My approach is that each member of the team should in turn, be given the opportunity to show leadership. And this is where it comes back to engagement again. An employee who feels valued and inspired is always building their skills and achieving their goals along the way.

Engaged employees are critical to the success of the business. I believe that good leadership inspires and influences job satisfaction and employee morale. We all know that engaged employees are more productive and more likely to stay in a job where they feel valued and part of a team.

## Ireland OPS Infographics



**1921**  
Associates



**27**  
Facilities

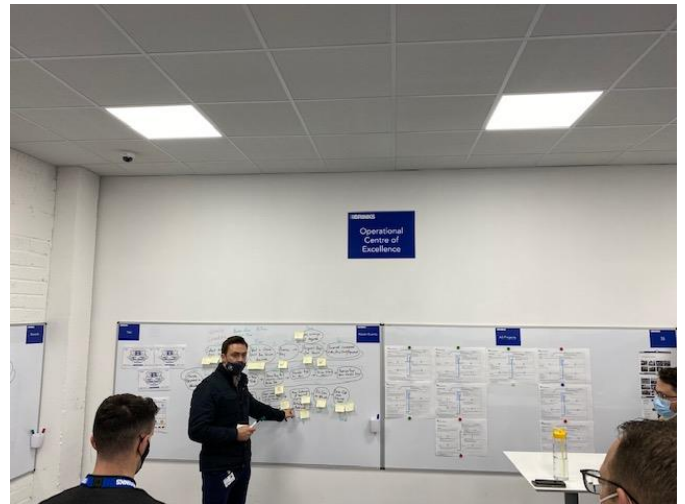


**330**  
Vehicles

As a leader, I believe that the capacity to set and achieve challenging goals, take decisive action where required and inspire others to perform at the highest level they can, is essential.

This approach has made a significant difference to the work culture. Everyone's opinion is valued because everyone's effort has an impact on the objectives of the business. Effective leadership and engagement means that everyone has the goal of operational excellence at the center of everything we do.

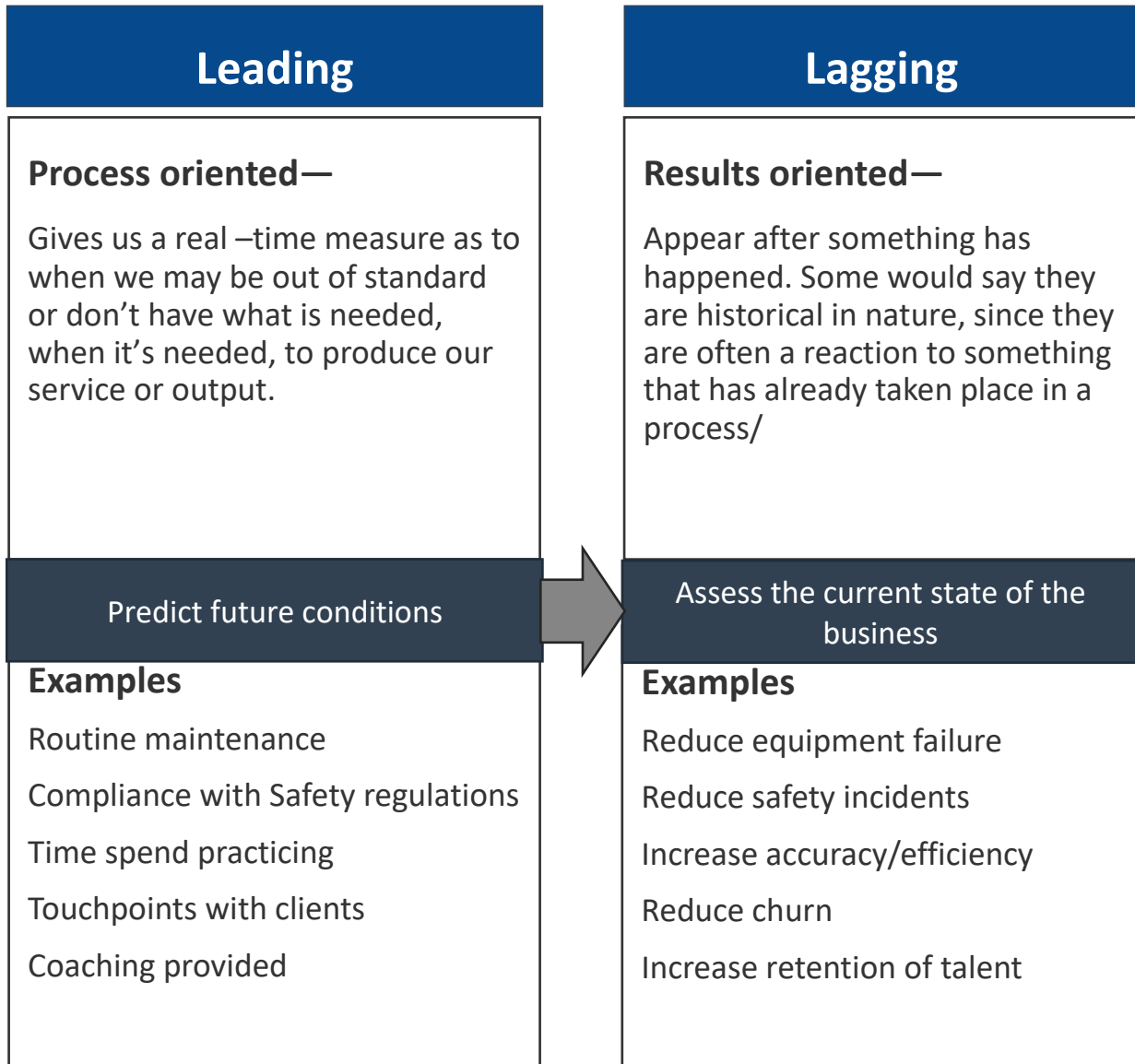
**- Derek Gallagher, Ops Director**





## One Point Lesson – How do we measure progress?

Leading and lagging indicators are tools to measure and manage an organization’s performance. A balanced combination of both eventually results in improved performance.



To learn more about Lean or to suggest a story for this newsletter, contact



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