

LEAN POST

News & updates about Lean, a methodology employees use to improve Brink's processes & performance.



A message from Chris Parks, EVP & President Brink's Europe



A year ago we launched Lean Management in Europe. All countries made the first steps to lead the Lean transformation. Some of the key activities include, the development and delivery of the e-learning training for the Bronze Level Lean Certification, the Lean Master Class in Athens, the TWI Trainer course in Prague, the engagement of experienced external consultants, numerous Kaizen events, A3s, and implementations of tools to enhance the standardization and the flow of work in the Branches and in the offices.

All these activities had a significant impact on the business results. More over through these activities we unleashed the potential of our people building a unique intellectual capital that drives continuous improvement.



Lean Management

Lean Management is a series of practices that develops people to understand and own their problems. Lean management engages everyone in designing processes to continuously solve problems, improve performance, and achieve purpose while consuming the fewest possible resources. Lean management is a product of two elements:

Leadership Behaviors x **Operating System**

If the Leader is the craftsman, then the operating system are the tools to work with.



Lean Master Class - Athens



TWI Training - Prague



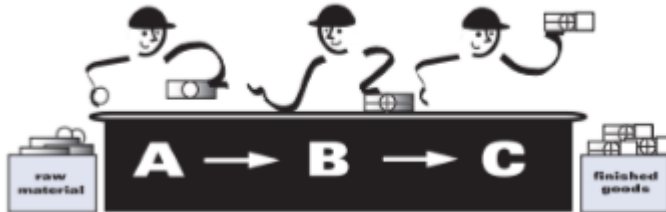
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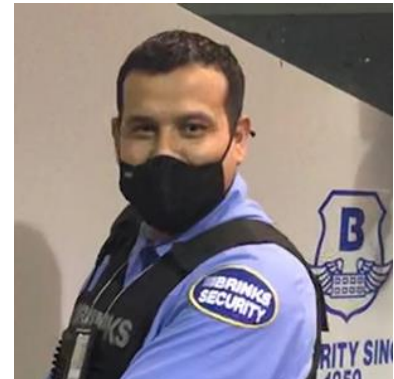


Create Continuous Flow

Continuous Flow Producing and moving one item at a time (or a small and consistent batch of items) through a series of processing steps as continuously as possible, with each step making just what is requested by the next step. Continuous flow can be achieved in a number of ways, ranging from moving assembly lines to manual cells. It also is called one-piece flow, single-piece flow, and make one, move one.



“Say” Continuous Improvement



We are proud to “say” Continuous Improvement in 13 different languages in Europe Region:

Amélioration continue

Feabhsú leanúnach

Neustálé zlepšování

Continue verbetering

Pidev täiustamine

Συνεχής βελτίωση

Pastāvīgu uzlabošanu

Nuolatinis tobulinimas

Kontinuierlech Verbesserung

Imbunatare continua

Fanatsarana mitohy

Ständige Verbesserung

Continuous Improvement

To learn more about Lean or to suggest a story for this newsletter, contact:

Coin Operations/Netherlands

Pick and Pack coin orders is not an easy job to do. Coin is heavy and difficult to handle. Our team in Netherlands developed a process to pick and pack coin very effectively. They set up a packing line with a small conveyor, and on the other side there are stacked cages with coin inventory by denomination. When the inventory level goes below a certain level that triggers the process for replenishment of the cage by a forklift operator. Here is how continuous flow works: The picker starts to put in a small tray all coin necessary to complete the order as he/she moves down the line. A packer at the end of the line weights (error proofing) each order, transfer all coins in a seal bag, and then to a trolley for dispatching to routes.



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